

- Shrine of the Infant Jesus of Prague
- The Charles Bridge
- Astronomical Clock
- River Vltava with a Dinner Cruise
- The Best Folklore Dinner show



# Superlink Travels (Pvt) Ltd.

'Lucky Plaza' 70, Kollupitiya Lane (St. Anthony's Mawatha) Colombo 03 Please visit our website to see details and send your inquries:







\*\* As per the Itinerary \* Conditions Apply

Tel : +94 11 230 1616, 257 5900, 257 5698 Email: superlink@superlink.eureka.lk

# www.superlinktravels.com



# <u>Itinerary</u>

# **DAY 01**

Group report at the Bandaranaike International Airport. Group met by the Superlink Representative at the Departure Lounge Depart to **Prague**. Arrive in Prague

Dinner not Included Over night stay at the hotel.

# <u>DAY 02</u>

Breakfast at Hotel Visit the famous **Shrine of the Infant Jesus of Prague** Full day tour of **"The Golden City of Prague"** It is one of the most enchanting cities of Europe The unique atmosphere, the combination of Czech, German and Jewish history, the virtually un-spoilt historic heart of the city and its wealth of legends attracts many visitors throughout the year to this great city **Lunch not included** 

You will see the **Charles Bridge** that is adorned with many baroque statues and the old town square with the **Astronomical Clock Dinner Cruise** on the **River Vltava Transfer to hotel for overnight stay at the hotel.** 

# <u>DAY 03</u>

Breakfast at the hotel Entire day at leisure for your own activities. *Lunch not included* Evening attend to the best folklore dinner show in Prague **Overnight stay at the hotel.** 

# <u>DAY 04</u>

Breakfast at the hotel.

# Lunch not Included

Checkout from the hotel and transfer to the Airport for your departure flight to Colombo

<u>DAY 05</u> Arrive in Colombo

---- PILGRIMAGE ENDS ----The sequences of visits are subject to change.



# **05DAY PILGRMAGE TO PRAGUE**

# **ITINERARY**

: A detailed itinerary is enclosed herewith

PRICE OF PILGRIMAGE & TOUR

:SHARING TWIN Rs.210,000/- per person SINGLE ROOM Rs.295,000/- per person TRIPLE ROOM Rs.210, 000/- per person CHILD BETWEEN 2 – 12 YRS Rs.210, 000/- per Child INFANT (0 – BELOW 2 YEARS) Rs.100,000/- per infant The above rates are subject to change

## **PILGRIMAGE & TOUR PRICE INCLUDES ;**

- Economy Class Return Air Fare
- 3 Star Hotel Accommodation in Prague
- Meals as mentioned in the Itinerary
- Tips for the entire pilgrimage &tour (Guides, Drivers, Hotel/Restaurant Staff & Airport Representative)
- Arrival/Departure/Transfers and Sightseeing in Prague by Deluxe A/C Coach
- Professionally trained Superlink Representative will accompany the Group
- Airport taxes in Sri Lanka and Fuel Surcharge on Air Ticket
- English speaking local guide/representative throughout the pilgrimage

## **PILGRIMAGE & TOUR PRICE EXCLUDES ;**

- Transportation to/from Colombo Airport
- Meals as not mentioned in the Itinerary
- Please note generally in case of any illness or accident, 2 weeks hospital stay in overseas countries and repatriation by air generally cost approximately over US\$ 75,000/-

Travel Insurance covering health & baggage (Insurance Policy is a must for every passenger).

- It is compulsory to purchase the Travel Insurance from Superlink Travels.
  - Up to 64 years LKR 8,500/-
  - Between 65 to 74 years LKR 13,500/-
    - Between 75 to 85 years LKR 19,500/-
      - A. Please note that the Travel Insurance does not cover any pre-existing illnesses.
      - B. Please note that USD100 will be a deductible amount from your claim.
- Any Meals during transit at the Airports
- Visa Fee Please note: Superlink will only assist you for your documentation.
- Excess baggage charges
- Beverages during the meals
- Laundry

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- Expenses of a personal nature
- Porterage

# **SPECIAL NOTE:**

- Sri Lankan Passport Holders residing/ employed in overseas/ arriving directly in Prague
   *Must obtain your Schengen Visa from your country of residence*
  - ✓ *Must obtain the Travel Insurance (which covers the entire journey)*
  - from your country of residence
- Foreign Passport Holders travelling through Sri Lanka
  - ✓ Must obtain the Visa to Sri Lanka/Travel Insurance (which covers the entire journey) from your country of residence(Please visit <u>www.immigration.gov.lk</u> for more details)
- Foreign Passport Holders arriving directly in Prague
  - Must obtain the Travel Insurance (which covers the entire journey) from your country of residence



## CONDITIONS GOVERNING VOLUNTRY CANCELLATION OF PILGRIMAGE

- I understand that when the booking is made on twin/triple sharing basis, my roommate/s is/are allocated according to the booking order in which bookings are made unless otherwise I have brought in my roommate at the time of booking In the event if Superlink Travels is not in a position to provide me a roommate to share the room, that I will agree to stay in a Single room by paying the additional supplement for the Single Room.
- Furthermore after the pilgrimage has commenced no single room could be made a double nor a double room made a single. I also understand that when I'm travelling with friend/s and relative/s Superlink Travels cannot guarantee rooms on the same floor at the hotel.
- Furthermore I'm also aware that I'm not entitled to any refund/unutilized service due to return to my destination before accomplishing of pilgrimage. I acknowledge that I am aware that in the event of flight cancellations/delayed, lost or damaged baggage or any other inconvenience caused directly or indirectly by force majeure/acts of God / Airport Services and Staff, Superlink Travels will not be responsible in providing accommodation, I understand that all expenses caused thereby or arising therefrom should be borne by me.
- I am also aware that my passport should be valid for at least for eight (08) months from the date of travel. If not, I also undertake that it is incumbent upon me to renew my passport and forward it to Superlink Travels three (03) months prior to the departure.
- I am also aware once my passport is handed over to Superlink Travels, I cannot renew my passport until the journey is performed. If I do apply for a new passport, I am aware that my Visa is not valid for further travel and the deposit / final payment is non-refundable as per clause No.05 in the tour conditions.
- Joining passengers Arrival: Please note that in the event you wish to join the group you have to meet the group in Prague airport on the arrival or meet the group at the hotel if for any reason your flight is delayed the group which arrives from Colombo cannot await for your late arrival.

Joining passengers – Departure: Please note that you will be dropped at the Prague Airport along with the group at the end of the Pilgrimage.

- Visa I am aware the decision of issuing visa is the sole discretion of the Embassy, Superlink Travels (Pvt) Ltd is not responsible for any visa that is rejected by the Embassy / Immigration. All Sri Lankan passport holders should travel from Colombo along with the group due to visa requirements.
- I am aware that after submitting my passport to obtain visa, I can-not recall or request Superlink Travels (Pvt) Ltd to obtain my passport from the embassy/visa center under any circumstances until the embassy informs to collect the passport.
- I am aware that I am responsible to take care of my documents / passport etc. In the event I misplace my passport / documents I am aware that I can-not join the group on the onward journey. I am also aware that it is my responsibility to return to my country of residence by obtaining new travel documents and I am also aware that Superlink Travels (Pvt) Ltd cannot assist me in obtaining the travel documents or travel arrangements.
- I am aware that due to any medical reasons or in the event that at the airport/ in transit/ in a country or in the Aircraft the authorities decide that I cannot proceed further with the group, it is my responsibility to make arrangements at my own cost to return to my country of residence and if required my accommodation at the country. I am also aware that I cannot use the air ticket that Superlink Travels (Pvt) Ltd has provided me in such circumstance since it is a group ticket and valid to travel with the group only.
- I am aware that in the event I have to stay back to take care of or assist a relative/ friend due to a medical emergency / hospitalization, I have to bear the cost of my accommodation and air ticket back to my country of residence. I am also aware that I cannot use the air ticket that Superlink Travels (Pvt) Ltd has provided me in such circumstance since it is a group ticket and valid for travel with the group only. Also, I am aware that I have to look after the all accommodation arrangements on my own.
- Meeting/ Briefing I am aware that a meeting will be held at Superlink travels and the meeting date will be advised 5 days prior to the said date. I also ensure that I will attend the meeting unless I am overseas (Applicable for Sri Lankan passports) foreign passport holders can attend if in Sri Lanka
- Intoxicated and unruly passengers I am aware that Airlines will not board such passengers and Superlink travels will not be responsible for any action taken by the authorities on such basis. In the event I am rendered unable to complete my journey the amount paid is Non-Refundable.

• The sequences of visits are subject to change.

• I am also aware that I am required and obligated to leave a copy of this agreement with the emergency contact person/ Family member and make such person also aware of the conditions contained herein.

•	Name		Contact Number
	DEPARTURE & RETURN	Departure	:
	DATES	Return	:

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**DEPOSIT** : Full Payment of Rs. 210,000/- to be made at the time of booking and along with the signed tour conditions for a Confirmed Reservation.

I have read and understood the pilgrimage itinerary, rates and conditions from page 01 to 06 and agree thereto

Name:NIC/Passport No:	Signature: Date:
	Printed on 01-02-2020   Subject to Change
Superlink Travels.com   Email: superlink@superlink.eureka.lk	Colombo 03 – Sri Lanka   © Copyright - All rights reserved   Tel: (+94 11) 257 3767, 257 5698, Fax: (+94 11) 257 5832

## Superlink Travels - Conditions for .....

#### **1 IMPORTANT NOTICE**

Please carefully read the following conditions before you complete the Booking Form as these are the basis for acceptance of all bookings

#### 2. TRAVEL INSURANCE

Superlink Travels recommends Travel Insurance of USD 75,000 per person that safeguards against: baggage loss; medical expenses; theft and other contingencies. Superlink makes no representations or guarantees concerning reimbursements of funds paid by you under any insurance claim. You agree not to hold Superlink responsible for any decision made by insurers, and/or by any suppliers, or requirements of any foreign country, government authority or overseas laws and policies. Sri Lankan passport holders living out of Sri Lanka 6 months from the date of booking should obtain their own travel insurance from the country of overseas residence covering the entire pilgrimage/tour. Foreign Passport holders could obtain Travel Insurance from their country of residence covering the entire pilgrimage/tour. Furthermore, travel insurance does not cover pre-existing illnesses and it is the passenger's sole responsibility to obtain a special travel insurance covering their pre-existing illnesses. All passengers traveling on Pilgrimage/Tour should have sufficient funds for any Hospitalizations or any medical treatments

3. NEW BOOKINGS: All new bookings must be accompanied by

\* Completed and signed Booking Form and the Tour Conditions

\* Photocopy of current passport (details page only)

\* Bookings must be made by full payments or required deposits by Superlink Travels (Pvt) Ltd. as per the Itinerary

In the event you are confirming your booking as an individual /group/ family or any other accompanied person(s) and if you/one member cancels the tour/ pilgrimage please note that their deposit cannot be transferred to any other person or substituted and the payment is nonrefundable under any circumstance including medical grounds as per the cancelation policy 3 3A Cancellation Fees cancelation policy 3A.

Between date of booking to 120 days before departure date: Rs.100,000. Between 119 days to 90 days before departure date: Rs. 150,000.

Within 89 days before departure date: NO REFUND.

4. ADDITIONAL TRAVEL ARRANGEMENTS Superlink can arrange additional flights, tours, and accommodation etc. for pilgrims / tour participants wishing to extend their pilgrimage / tour. Superlink consultants can arrange your complete itinerary and advise additional costs. All booking terms and conditions of the Tour Operator being used may vary from Superlink's conditions and must be adhered to Pilgrims/Tour participants who have booked to return at a later date than the group

## 5. PAYMENTS

#### To be paid at the time of booking

Booking period: on promotional travel dates as mentioned only

Valid on given travel, pilgrimage, holiday packages as mentioned and on mentioned dates as per our brochure / advertisement. Please visit our website www.superlinktravels.com. Promotional prices displayed, said, mentioned in the promotion above are applicable to all ages. Price includes, including taxes, fees, airport taxes, once booked and confirmed and paid the deposits or full payments in form of cash, credit card, cheque, Bank transfers/remittance are non-transferable, non-refundable as per cancellation policy 3A and date changes are not possible. In the event you are confirming your booking as an individual/ group /family accompanied person(s) and if you /one member cancels the tour/ pilgrimage please note that their deposit(s) cannot be transferred to any other person substituted under any circumstance including on medical grounds or for any reason(s). Bookings can be done only at Superlink Travels (Pvt) Ltd. Sales office for Sri Lankan passport holders, All Foreign passport holders making bookings are accepted only along with the tour condition. It is compulsory that you should forward the tour conditions along with the

Final Payment: (If any) No later than 16 weeks prior to departure date. If not for any delayed payments Superlink will be compelled to debit you with additional 0.1% per day (maximum for 07days) thereafter if Superlink does not receive the balance amount within this period it will be presumed as you have cancelled your trip and deposit is nonrefundable as per the tour conditions.

## 6. ROOM TYPES

Prices are based on a twin / triple shared room. An individual pilgrim/tour participant request to share is accepted at the time of booking and he/she will be accommodated in a twin / triple room. Pilgrim / tour participant electing to twin / triple share with an unknown partner of the same gender do so in the full knowledge that Superlink cannot guarantee the compatibility or medical fitness of your roommate. A single supplement surcharge will apply if Superlink is unable to provide a roommate. Specific requests (Single / Double / Triple) must be made at time of booking and supply cannot be guaranteed. Single supplement surcharge applies for single room requests. Requests for triple room will be for a twin-bedded room with extra roll-away bed. Certain pilgrims with a serious or ongoing medical condition or mobility constraint (Subject to approval) must bring an accompanying companion / career. Smokers (requesting to share with an unknown partner) may be required to pay a single room supplement if a suitable partner is not found. In the event the passenger refuses to pay the single supplement the backet all all remarking and an another the passenger refuses to pay the single supplement the booked pilgrimage/tour will deemed canceled as per clause no. 05

## 7. AIRLINES

The scheduled flights used for all group departures are subject to the usual conditions of the carrying airline and relevant to international law. We therefore accept no responsibility for alterations to air schedules or scheduling. During \* Pilgrims/Tour Participants from Overseas

Pilgrins / tour participants from overseas should arrive at least 24 hours prior to departure of tour in Sri Lanka to avoid miss-connecting flights due to delayed arrival and due to any rescheduling / early departure of flights. And on your return too after completion of the trip, your departure from Sri Lanka to your destination should be after 24 hours (This will avoid missing your onward flights to your destination due to late arrivals of flight/flight schedule.

Departure:

#### 8. HEALTH

Any medical condition, disability or mobility difficulty that may affect the functioning of the group must be advised on the booking form. Any pilgrim / tour participant with a preexisting medical condition or illness must declare the nature of such condition at the time of booking and make arrangements for the provision of any drugs or other cause of treatment that may be required during the tour. Any relevant health or mobility conditions not adequately disclosed may result in your immediate and direct return to your point of departure at your expense and without availability of refund. This clause is necessary to assure the health and safety of all group members and in particular those with whom you may be sharing a room. We recommend you consult your doctor in respect of your intended travel as this may also have some bearing on your application for travel insurance. Euthermore, your doctor or the relevant Government Health for travel insurance. Furthermore, your doctor or the relevant Government Health authorities could advise further on any vaccination requirements necessary. Certain pilgrims/tour participants with a serious or ongoing medical condition or mobility constraint (Subject to approval) must bring an accompanying companion / career. (Refer SECTION 9- MINIMUM MOBILITY REQUIREMENTS) all requests for health / medical clearance submitted by pilgrims/tour participants are at the sole discretion of the operating carrier / tour operator. Superlink cannot be held responsible for the outcome of these decisions

#### 9. MINIMUM MOBILITY REQUIREMENTS

Many of the sites visited on our pilgrimages / tours require a reasonable amount of walking. Superlink must be advised, at the time of booking, of any physical or health condition that may affect your mobility. Superlink will make reasonable attempts to accommodate any special needs but is not responsible for any denial of services by carriers, hotels, restaurants or any independent suppliers. Most transportation services, including touring coaches are not equipped with wheelchair ramps. Superlink regrets that it cannot provide individual assistance to a pilgrim for walking, dining, getting on or off coaches or other personal needs. A qualified and physically able companion / career must accompany travelers who need such assistance and must assume responsibility of their wellbeing. 10. PASSPORT – VISA

Each Pilgrim / Tour Participant is personally responsible for ensuring they possess valid Each Pligrim / lour Participant is personally responsible for ensuring they possess valid travel documentation. New passport applications must be personally applied for disfigured / torn passports. Passport(s) are not accepted, in the event you have a disfigured / torn passport we suggest you to obtain a new Passport. In the event you travel on a disfigured / torn or otherwise unacceptable Passport Superlink Travels will not be responsible for any issues at the Immigration, etc. Existing passports must not be expired for at least 08 calendar months after the intended date of return. If Visas are required Superlink Travels (Pvt) Ltd. will advise you in obtaining your visas. However you have to be prepared to visit the Embasyst to submit your documents (on the request you have to be prepared to visit the Embassy to submit your documents (on the request of the Embassy).

#### 11. SPECIAL REQUESTS

Any special requests (Such as special dietary requirement meals, rooms on the same floor at the hotels.) made at the time of booking are on a request only basis. Superlink will do endeavor to accommodate requests but cannot guarantee these can be met or achieved in all instances.

Airline Seating - Since this is a group booking made with the airline, any special request for airline seating has to be made only directly at the time of checking in at the Airline check-in counters.

Frequent flyer- Your frequent flyer number should be added directly at the time of checking in at the check-in counters. 12. RESPONSIBILITIES

Superlink agrees to make reservations with the principal offering the services described in this and ancillary brochures. Superlink does not accept any responsibility for default acusing loss or injury to persons whether by negligence or otherwise on the period and the principal providing any facilities for any person taking advantage of the services described in this brochure. Superlink is not liable for any loss suffered by any additional expense caused or occasioned by delay, change of aircraft service, alteration to any other travel service, illness, injury, strike, civil disturbance, terrorism, quarantine, flood or other disturbances of whatsoever nature interfering with, altering, or adding to the cost of the service requested or booked. cost of the service requested or booked. Superlink is not liable for any dissatisfaction the client may have with the properties. The above exclusions of liability are subject to statutory liability which unresolved may not be excluded law by

### 13. DOCUMENTATION

It is the client's responsibility to carefully check all confirmation documentation, itineraries, air tickets and vouchers immediately upon receipt (particularly in regard to spelling of names and travel dates), and advise Superlink of any discrepancies.

spelling of names and travel dates), and advise superlink of any discrepancies.
14. DAMAGES CAUSED BY NEGLIGENCE / PERSONAL RESPONSIBILITIES Any negligence or willful act caused or facilitated by the passenger to any property such as in Hotels/Airlines/Restaurants etc. the cost of damage has to be borne by the passenger and paid directly to the responsible authorities/ person(s). 15 - INTOXICATION

Alcohol and intoxicating substances are not permitted to be consumed in the coach in keeping with the relevant countries' regulations. Further, any intoxicated passenger will be off loaded by the airline or refused accommodation in the coach. Such passengers have to find their own way to the next destination bearing the cost on their own and Superlink travels (PVT) Ltd is not responsible for any action taken by the Authorities / Security Personnel / Agents

## 16 DEPARTURE / TRANSIT

16 DEPARTURE / TRANSIT It is the passenger's responsibility to be on time at the boarding gates/check-in counters. In the event you miss the flight, Superlink travel (PVT) Ltd. will not be held responsible for re-connecting your flight to the next destination. Due to your late arrival at the airport for departure flight/transit or due to any other reason. If the airport authorities refuse to board the passenger, such passenger will have to find their own way to their home country or to the final destination bearing the cost provided that the visa requirements and the government rules permit you to join the group mid-way. If not you will have to strum to vur home country at your expense.

In the event you have been refused to exit/departure by the Authorities' due to the above or similar reasons your pilgrimage/tour is nonrefundable as per clause no. 05.

I have read and understood the above tour conditions. I am also aware that I am required and obligated to leave a copy of this agreement with the Emergency Contact Person / Family member and					
make such person also aware of the conditions contained herein.					
In case of emergency: Name	Contact Number				
Name:					
N.I.C / Passport no					
Date:	Signature				

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